

FORM PTO-1449 (REV. 7-80)		U.S. DEPARTMENT OF COMMERCE PATENT AND TRADEMARK OFFICE		ATTY. DOCKET NO.  COS97087	SERIAL NO.  09/159,695
LIST OF DOCUMENTS CITED BY APPLICANT <i>(Use several sheets if necessary)</i>				APPLICANT(S): BARRY et al.	
				FILING DATE 09/24/98	GROUP 2756

U.S. PATENT DOCUMENTS						
* EXAMINER INITIAL	DOCUMENT NUMBER	DATE	NAME	CLASS	SUBCLASS	FILING DATE (IF APPROPRIATE)
<i>Have been considered in paper #17</i>  <i>BZ</i>	6,085,190	07/2000	Sakata			
	6,091,808	07/2000	Wood et al.			
	6,094,655	07/2000	Rogers et al.			
	6,115,040	09/2000	Bladow et al.			
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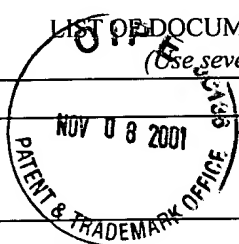
FOREIGN PATENT DOCUMENTS						
DOCUMENT NUMBER	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
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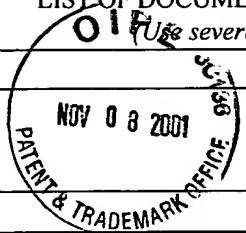
OTHER DOCUMENTS <i>(Including Author, Title, Date, Pertinent Pages, Etc.)</i>	
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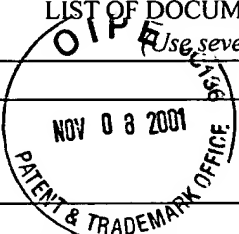
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						YES	NO
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Burch, B., "AT&T, MCI to release new management tools", <i>Network World</i> , January 17, 1994, p. 19							
Low, C., "Integrating Communication Services", <i>IEEE Communication Magazine</i> , June 1997, pp. 164-169							
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Niemeyer, R., "Using Web Technologies in Two MLS Environments: A Security Analysis." <i>IEEE</i> , pp. 205-214, 1997							
Porter, T., "MCI offers tracking system: Direct Dispatch lets users eye problems remotely", <i>Service News</i> , April 1994, p. 17							
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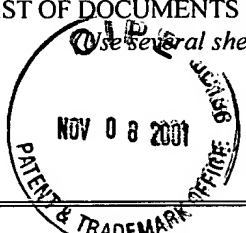
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"New software platform enhances network management capabilities...", <i>Business Wire</i> , September 28, 1995 p. 9281122							
"User's Guide: Microsoft Access", Microsoft Corporation, 1994, pp. 378,594,599, 630-632 (13)							
Jainschigg, J. "Billing confirmed: this easy-to-use box turns guest calls into revenue." <i>Teleconnect</i> , vol. 12, no. 9, p. 39(4)							
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